



663-25-01-00 21508 4 C 001 30 S 66 002
 ALLIANCE ENERGY PARTNERS LLC
 9823 FRIESIAN ESTATES DR
 SPRING TX 77379-1412

Your account statement

For 04/29/2022

Contact us



Truist.com



(844) 4TRUIST or
(844) 487-8478

■ ANALYZED CHECKING 3728

Account summary

Your previous balance as of 03/31/2022	\$4,089,240.09
Checks	- 23,610.95
Other withdrawals, debits and service charges	- 3,113,649.44
Deposits, credits and interest	+ 2,703,339.31
Your new balance as of 04/29/2022	= \$3,655,319.01

Checks

DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)
04/04	1026	2,350.25	04/25	1030	420.41	04/05	1031	20,484.15
04/11	* 1029	356.14						

* indicates a skip in sequential check numbers above this item

Total checks = \$23,610.95

Other withdrawals, debits and service charges

DATE	DESCRIPTION	AMOUNT(\$)
04/01	PC NON-REPETITIVE WIRE WIRE REF# 20220401-00018641	960,515.25
04/01	ACH SETTLEMENT	89,405.81
04/04	DEBIT CARD RECURRING PYMT MSFT * E0600I5XVV 04-02 MSBILL.INFO WA 9527	13.54
04/04	ACH CORP DEBIT ACH PMT AMEX EPAYMENT Alliance Energy Partne CUSTOMER ID W6830	3,147.66
04/04	ACH CORP DEBIT ACH PMT AMEX EPAYMENT Alliance Energy Partne CUSTOMER ID W5362	16,453.93
04/04	ACH SETTLEMENT	733.65
04/04	ACH SETTLEMENT	5,632.98
04/04	ACH SETTLEMENT	7,186.72
04/06	INTERNET PAYMENT WEB PMTS EMBREY-120002 3T58L9	2,348.69
04/06	PC NON-REPETITIVE WIRE WIRE REF# 20220406-00028197	65,000.00
04/06	ACH SETTLEMENT	338,562.54
04/08	M-APP TRANSFER TRANSFER TO CHECKING 1440003583493 04-08-22	30,000.00
04/11	ACH CORP DEBIT Auto Pay MBFS.COM BBT CUSTOMER ID 5002015603	4,294.73
04/12	PC INTL USD WIRE WIRE REF# 20220412-00027264	115,824.00
04/13	ACH CORP DEBIT ALLY PAYMT ALLY Alliance Energy CUSTOMER ID 0091747751/001	859.55
04/14	DEBIT CARD RECURRING PYMT MSFT * E0100I8QTE 04-14 MSBILL.INFO WA 9527	13.53
04/14	CM ON-LINE ACCT TRANSFER TRANSFER TO CHECKING 1440017595958 04-14-22	7,000.00
04/14	ACH SETTLEMENT	30,000.00
04/14	ACH SETTLEMENT	389,728.13
04/15	ACH CORP DEBIT USATAXPYMT IRS ALLIANCE ENERGY PARTNE CUSTOMER ID 225250551931755	2,153.46
04/18	ACH ALERT 360 5009 ALLIANCE ENERGY	59.48
04/18	ACH SETTLEMENT	94,802.00
04/20	ACH SETTLEMENT	32,032.54

continued

■ ANALYZED CHECKING

3728 (continued)

DATE	DESCRIPTION	AMOUNT(\$)
04/21	DEBIT CARD RECURRING PYMT SLACK T01FG9DHGGL 04-20 HTTPSSLACK.CO CA 9527	55.84
04/21	SERVICE CHARGES - PRIOR PERIOD	112.05
04/22	ACH CORP DEBIT INSURANCE FIRST INSURANCE Alliance Energy PartneCUSTOMER ID 900-95775938	9,926.23
04/22	ACH SETTLEMENT	14,000.00
04/22	ACH SETTLEMENT	389,461.40
04/25	ACH CORP DEBIT OBPPAYMT HEALTH CARE SERV ALLIANCE ENERGY PARTNE CUSTOMER ID 5062170582	16,985.68
04/25	ACH SETTLEMENT	25,694.00
04/25	ACH SETTLEMENT	27,976.00
04/27	CM ON-LINE ACCT TRANSFER TRANSFER TO CHECKING 1440017595958 04-27-22	5,000.00
04/27	ACH SETTLEMENT	28,830.00
04/28	ACH SETTLEMENT	374,701.83
04/29	ACH CORP DEBIT USATAXPYMT IRS ALLIANCE ENERGY PARTNE CUSTOMER ID 225251901831926	3,554.40
04/29	ACH SETTLEMENT	21,583.82
Total other withdrawals, debits and service charges		= \$3,113,649.44

Deposits, credits and interest

DATE	DESCRIPTION	AMOUNT(\$)
04/04	REFUND PROG COUNTY MUT 2068 ALLIANCE EN ERGY PARTN	165.00
04/05	PAYMENT COLGATE OPERATIN P002 ALLIANCE ENERGY PARTNE	46,500.00
04/12	PAYMENT COLGATE OPERATIN P002 ALLIANCE ENERGY PARTNE	615,358.13
04/19	PAYMENT COLGATE OPERATIN P002 ALLIANCE ENERGY PARTNE	909,873.67
04/29	PAYMENT COLGATE OPERATIN P002 ALLIANCE ENERGY PARTNE	1,131,442.51
Total deposits, credits and interest		= \$2,703,339.31



Questions, comments or errors?

For general questions/comments or to report errors about your statement or account, please call us at 1-844-4TRUIST (1-844-487-8478) 24 hours a day, 7 days a week. Truist Contact Center teammates are available to assist you from 8am 8pm EST Monday-Friday and 8am 5pm EST on Saturday. You may also contact your local Truist branch. To locate a Truist branch in your area, please visit Truist.com.

Electronic fund transfers (For Consumer Accounts Only. Commercial Accounts refer to the Commercial Bank Services Agreement.)

Services such as Bill Payments and Zelle® are subject to the terms and conditions governing those services, which may not provide an error resolution process in all cases. Please refer to the terms and conditions for those services.

In case of errors or questions about your electronic fund transfers, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, IMMEDIATELY call 1-844-487-8478 or write to:

Fraud Management
P.O. Box 1014
Charlotte, NC 28201

Tell us as soon as you can, if you think your statement or receipt is wrong, or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than sixty (60) days after we sent the FIRST statement on which the problem or error appeared.

- Tell us your name and deposit account number (if any)
- Describe the error or transfer you are unsure of, and explain as clearly as you can why you believe it is an error or why you need more information
- Tell us the dollar amount of the suspected error

If you tell us orally, we may require that you also send us your complaint or question in writing within ten (10) business days. We will tell you the results of our investigation within ten (10) business days after we hear from you, and we will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days to investigate your complaint or questions for ATM transactions made within the United States and up to ninety (90) days for new accounts, foreign initiated transactions and point-of-sale transactions. If we decide to do this, we will re-credit your account within ten (10) business days for the amount you think is in error, minus a maximum of \$50. If we ask you to put your complaint in writing, and we do not receive it within ten (10) business days, we may not re-credit your account and you will not have use of the money during the time it takes us to complete our investigation.

Tell us AT ONCE if you believe your access device has been lost or stolen, or someone may have electronically transferred money from your account without your permission, or someone has used information from a check to conduct an unauthorized electronic fund transfer. If you tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, you can lose no more than \$50 if someone makes electronic transfers without your permission.

If you do NOT tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, and we can prove we could

have stopped someone from making electronic transfers without your permission if you had told us, you could lose as much as \$500. Also, if your periodic statement shows transfers you did not make, tell us at once. If you do not tell us within sixty (60) days after the statement was mailed to you, you may not get back any money you lost after sixty (60) days if we can prove we could have stopped someone from taking the money if you had told us in time.

Important information about your Truist Ready Now Credit Line Account

Once advances are made from your Truist Ready Now Credit Line Account, an INTEREST CHARGE will automatically be imposed on the account's outstanding "Average daily balance." The INTEREST CHARGE is calculated by applying the "Daily periodic rate" to the 'Average daily balance' of your account (including current transactions) and multiplying this figure by the number of days in the billing cycle. To get the "Average daily balance," we take the beginning account balance each day, add any new advances or debits, and subtract any payments or credits and the last unpaid INTEREST CHARGE. This gives us the daily balance. Then we add all of the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the 'Average daily balance.'

Billing Rights Summary

In case of errors or questions about your Truist Ready Now Credit Line statement
If you think your statement is incorrect, or if you need more information about a Truist Ready Now Credit Line transaction on your statement, please call 1-844-4TRUIST or visit your local Truist branch. To dispute a payment, please write to us on a separate sheet of paper at the following address:

Card and Direct to Consumer Lending
PO Box 200
Wilson NC 27894-0200

We must hear from you no later than sixty (60) days after we sent you the FIRST statement on which the error or problem appeared. You may telephone us, but doing so will not preserve your rights. In your letter, please provide the following information:

- Your name and account number
- Describe the error or transfer you are unsure about, and explain in detail why you believe this is an error or why you need more information
- The dollar amount of the suspected error

During our investigation process, you are not responsible for paying any amount in question; you are, however, obligated to pay the items on your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question.

Mail-in deposits

If you wish to mail a deposit, please send a deposit ticket and check to your local Truist branch. Visit Truist.com to locate the Truist branch closest to you. Please do not send cash.

Change of address

If you need to change your address, please visit your local Truist branch or call Truist Contact Center at 1-844-4TRUIST (1-844-487-8478).

How to Reconcile Your Account		Outstanding Checks and Other Debits (Section A)			
		Date/Check #	Amount	Date/Check #	Amount
1. List the new balance of your account from your latest statement here:					
2. Record any outstanding debits (checks, check card purchases, ATM withdrawals, electronic transactions, etc.) in section A. Record the transaction date, the check number or type of debit and the debit amount. Add up all of the debits, and enter the sum here:					
3. Subtract the amount in Line 2 above from the amount in Line 1 above and enter the total here:					
4. Record any outstanding credits in section B. Record the transaction date, credit type and the credit amount. Add up all of the credits and enter the sum here:					
5. Add the amount in Line 4 to the amount in Line 3 to find your balance. Enter the sum here. This amount should match the balance in your register.					
Outstanding Deposits and Other Credits (Section B)					
		Date/Type	Amount	Date/Type	Amount

For more information, please contact your local Truist branch, visit Truist.com or contact us at 1-844-4TRUIST (1-844-487-8478). MEMBER FDIC

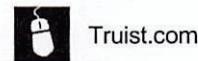


663-25-01-00 21508 6 C 001 30 S 66 002
 ALLIANCE ENERGY PARTNERS LLC
 9823 FRIESIAN ESTATES DR
 SPRING TX 77379-1412

Your account statement

For 05/31/2022

Contact us



(844) 4TRUIST or
(844) 487-8478

■ ANALYZED CHECKING

3728

Account summary

Your previous balance as of 04/29/2022	\$3,655,319.01
Checks	- 30,257.15
Other withdrawals, debits and service charges	- 1,139,270.44
Deposits, credits and interest	+ 635,816.79
Your new balance as of 05/31/2022	= \$3,121,608.21

Checks

DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)
05/06	1032	560.00	05/24	1034	800.00	05/19	1358	13,405.00
05/10	1033	187.15	05/27	* 1357	14,305.00	05/27	* 1360	1,000.00

* indicates a skip in sequential check numbers above this item

Other withdrawals, debits and service charges

DATE	DESCRIPTION	AMOUNT(\$)
05/02	SIGONFILE EMBREY-120002 2BP9 JerodFurr	2,276.00
05/03	VENDOR PMT State Auto - Inb 8612 State Automobile Ins	751.70
05/03	ACH SETTLEMENT	264,951.10
05/05	DEBIT CARD RECURRING PYMT MSFT * E0600IKA4F 05-05 MSBILL.INFO WA 9527	13.54
05/05	ACH SETTLEMENT	98,659.02
05/09	ACH CORP DEBIT ACH PMT AMEX EPAYMENT Alliance Energy Partne CUSTOMER ID W6572	2,068.14
05/09	ACH CORP DEBIT ACH PMT AMEX EPAYMENT Alliance Energy Partne CUSTOMER ID W4632	25,474.14
05/10	ACH SETTLEMENT	14,415.00
05/11	ACH CORP DEBIT Auto Pay MBFS.COM BBT CUSTOMER ID 5002015603	4,294.73
05/11	INTERNET PAYMENT 2816535090 CHAMPION ENERGY E6B0E74E7723	830.87
05/11	TRUIST APP TRANSFER TRANSFER TO CHECKING 1440003583493 05-11-22	30,000.00
05/11	BUSINESS ONLINE TRANSFER TRANSFER TO CHECKING 1440017595958 05-11-22	10,000.00
05/11	ACH SETTLEMENT	311.85
05/11	ACH SETTLEMENT	1,498.88
05/11	ACH SETTLEMENT	248,343.75
05/12	ACH SETTLEMENT	9,072.00
05/12	ACH SETTLEMENT	19,543.79
05/12	ACH SETTLEMENT	30,659.18
05/13	ACH CORP DEBIT USATAXPYMT IRS ALLIANCE ENERGY PARTNE CUSTOMER ID 225253302843675	193.94
05/13	ACH CORP DEBIT ALLY PAYMT ALLY Alliance Energy CUSTOMER ID 0091747751/001	859.55
05/13	ACH CORP DEBIT USATAXPYMT IRS ALLIANCE ENERGY PARTNE CUSTOMER ID 225253304919015	3,318.60
05/16	DEBIT CARD RECURRING PYMT MSFT * E0100IM5AU 05-14 MSBILL.INFO WA 9527	13.53
05/16	TELEPHONE PAYMENT Payment ATT 545165005CSR1K	257.13

continued

■ ANALYZED CHECKING

3728 (continued)

DATE	DESCRIPTION	AMOUNT(\$)
05/16	Payment ATT 0513 Alliance Energy Partne	0.00
05/16	ACH SETTLEMENT	75,567.00
05/17	ACH ALERT 360 5009 ALLIANCE ENERGY	59.48
05/17	ACH SETTLEMENT	152,172.68
05/19	ACH SETTLEMENT	7,439.39
05/23	SERVICE CHARGES - PRIOR PERIOD	244.11
05/24	INTERNET PAYMENT 2816535090 CHAMPION ENERGY 9F18AD93F98D	25.18
05/24	INTERNET PAYMENT 2816535090 CHAMPION ENERGY B8B2A9F125E2	26.59
05/24	INTERNET PAYMENT 2816535090 CHAMPION ENERGY 4DD7466FC2DC	403.95
05/24	INTERNET PAYMENT 2816535090 CHAMPION ENERGY C92C239973B4	531.84
05/24	ACH CORP DEBIT INSURANCE FIRST INSURANCE Alliance Energy PartneCUSTOMER ID 900-95775938	9,926.23
05/24	CM ON-LINE ACCT TRANSFER TRANSFER TO CHECKING 1440017595958 05-24-22	13,073.33
05/24	ACH SETTLEMENT	29,096.00
05/26	PC NON-REPETITIVE WIRE WIRE REF# 20220526-00029823	26,960.00
05/27	ACH CORP DEBIT USATAXPYMT IRS ALLIANCE ENERGY PARTNE CUSTOMER ID 225254700863006	3,501.22
05/27	ACH SETTLEMENT	52,437.00
Total other withdrawals, debits and service charges		= \$1,139,270.44

Deposits, credits and interest

DATE	DESCRIPTION	AMOUNT(\$)
05/12	PAYMENT COLGATE OPERATIN P002 ALLIANCE ENERGY PARTNE	635,816.79
Total deposits, credits and interest		= \$635,816.79



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Change of address

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		Date/Check #	Amount	Date/Check #	Amount
1. List the new balance of your account from your latest statement here:					
2. Record any outstanding debits (checks, check card purchases, ATM withdrawals, electronic transactions, etc.) in section A. Record the transaction date, the check number or type of debit and the debit amount. Add up all of the debits, and enter the sum here:					
3. Subtract the amount in Line 2 above from the amount in Line 1 above and enter the total here:					
4. Record any outstanding credits in section B. Record the transaction date, credit type and the credit amount. Add up all of the credits and enter the sum here:					
5. Add the amount in Line 4 to the amount in Line 3 to find your balance. Enter the sum here. This amount should match the balance in your register.					
Outstanding Deposits and Other Credits (Section B)					
		Date/Type	Amount	Date/Type	Amount

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663-25-01-00 21508 5 C 001 30 S 66 002
 ALLIANCE ENERGY PARTNERS LLC
 9823 FRIESIAN ESTATES DR
 SPRING TX 77379-1412

Your account statement

For 06/30/2022

Contact us



Truist.com



(844) 4TRUIST or
(844) 487-8478

■ ANALYZED CHECKING

13728

Account summary

Your previous balance as of 05/31/2022	\$3,121,608.21
Checks	- 40,388.13
Other withdrawals, debits and service charges	- 4,012,337.12
Deposits, credits and interest	+ 2,037,216.07
Your new balance as of 06/30/2022	= \$1,106,099.03

Checks

DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)	DATE	CHECK #	AMOUNT(\$)
06/13	1035	35,876.85	06/07	1354	564.38	06/02	1356	1,661.64
06/22	* 1353	623.62	06/06	1355	1,661.64			

* indicates a skip in sequential check numbers above this item

Other withdrawals, debits and service charges

DATE	DESCRIPTION	AMOUNT(\$)
06/01	ACH SETTLEMENT	751,740.41
06/02	ACH CORP DEBIT USATAXPYMT IRS ALLIANCE ENERGY PARTNE CUSTOMER ID 225255300316808	483.12
06/02	ACH CORP DEBIT OBPPAYMT HEALTH CARE SERV ALLIANCE ENERGY PARTNE CUSTOMER ID 9674300011	3,694.66
06/02	INTERNET PAYMENT WEB PMTS EMBREY-120002 YSQ3W9	2,400.00
06/02	ACH SETTLEMENT	38,415.68
06/03	VENDOR PMT State Auto - Inb 8491 State Automobile Ins	751.70
06/06	DEBIT CARD RECURRING PYMT MSFT * E0600IXPEP 06-04 MSBILL.INFO WA 9527	13.54
06/06	Alarm Svc Brinks Home Sec 0417 jerod Furr	0.00
06/06	Alarm Svc Brinks Home Sec 0419 Jerod Furr	0.00
06/06	Alarm Svc Brinks Home Sec 0418 Jerod Furr	0.00
06/06	Alarm Svc Brinks Home Sec 0420 Jerod Furr	0.00
06/06	ACH CORP DEBIT TRD PMNT TAX_REV_GRT_ECKS ALLIANCE ENERGY PARTNECUSTOMER ID 952479872	5.00
06/07	ACH CORP DEBIT ACH PMT AMEX EPAYMENT Alliance Energy PartneCUSTOMER ID W8476	10,675.20
06/07	ACH SETTLEMENT	80,868.00
06/08	ACH SETTLEMENT	30,000.00
06/09	ACH CORP DEBIT TRD PMNT TAX_REV_GRT_ECKS ALLIANCE ENERGY PARTNECUSTOMER ID 795701376	14,411.82
06/09	ACH CORP DEBIT TRD PMNT TAX_REV_GRT_ECKS ALLIANCE ENERGY PARTNECUSTOMER ID 934113408	33,043.78
06/09	ACH CORP DEBIT TRD PMNT TAX_REV_GRT_ECKS ALLIANCE ENERGY PARTNECUSTOMER ID 1500098688	79,849.51

continued

■ ANALYZED CHECKING

13728 (continued)

DATE	DESCRIPTION	AMOUNT(\$)
06/09	ACH CORP DEBIT TRD PMNT TAX_REV_GRT_ECKS ALLIANCE ENERGY PARTNE CUSTOMER ID 1849847936	111,247.79
06/09	ACH SETTLEMENT	268,488.88
06/10	INTERNET PAYMENT RSIBILLPAY REPUBLICSERVICES 308530139953	2,705.08
06/10	INTERNET PAYMENT WEB PMTS EMBREY-120002 ZLRBZ9	18.76
06/13	ACH CORP DEBIT Auto Pay MBFS.COM BBT CUSTOMER ID 5002015603	4,294.73
06/13	TRUIST APP TRANSFER TRANSFER TO CHECKING 1440003583493 06-13-22	75,000.00
06/13	BUSINESS ONLINE TRANSFER TRANSFER TO CHECKING 1440017595958 06-13-22	15,000.00
06/14	DEBIT CARD RECURRING PYMT MSFT * E0100IZSNQ 06-14 MSBILL.INFO WA 9527	13.53
06/14	ACH CORP DEBIT ALLY PAYMT ALLY Alliance Energy CUSTOMER ID 0091747751/001	859.55
06/14	ACH SETTLEMENT	20,094.20
06/14	ACH SETTLEMENT	36,855.00
06/15	ACH CORP DEBIT USATAXPYMT IRS ALLIANCE ENERGY PARTNE CUSTOMER ID 225256601055966	4,189.36
06/16	ACH ALERT 360 5009 ALLIANCE ENERGY	59.48
06/16	ACH CORP DEBIT ACH PMT AMEX EPAYMENT Alliance Energy Partne CUSTOMER ID W5100	11,671.68
06/16	ACH SETTLEMENT	4,536.00
06/21	DEBIT CARD RECURRING PYMT SLACK T01FG9DHGCL 06-20 HTTPSSLACK.CO CA 9527	8.25
06/21	ACH SETTLEMENT	29,755.00
06/21	SERVICE CHARGES - PRIOR PERIOD	138.87
06/22	INTERNET PAYMENT 2816535090 CHAMPION ENERGY 5A682B28865C	3,052.27
06/22	ACH CORP DEBIT INSURANCE FIRST INSURANCE Alliance Energy Partne CUSTOMER ID 900-95775938	9,926.23
06/22	ACH SETTLEMENT	87,318.00
06/23	DEBIT CARD PURCHASE AMZN Mktp US*WZ60G 06-23 Amzn.com/bill WA 9527	7.57
06/23	DEBIT CARD PURCHASE AMZN MKTP US*27935 06-23 AMZN.COM/BILL WA 9527	35.60
06/23	Alarm Svc Brinks Home Sec 8062 Jerod Furr	67.07
06/23	ACH SETTLEMENT	575,883.00
06/24	DEBIT CARD PURCHASE AMZN Mktp US*681MO 06-23 Amzn.com/bill WA 9527	143.63
06/24	Payment ATT PAYX Alliance Energy Partne	127.77
06/24	PC NON-REPETITIVE WIRE WIRE REF# 20220624-00019200	20,833.33
06/24	PC NON-REPETITIVE WIRE WIRE REF# 20220624-00019313	20,833.33
06/24	PC NON-REPETITIVE WIRE WIRE REF# 20220624-00019571	20,833.34
06/24	PC NON-REPETITIVE WIRE WIRE REF# 20220624-00019475	750,000.00
06/24	ACH SETTLEMENT	262.74
06/24	ACH SETTLEMENT	71,760.25
06/28	BUSINESS ONLINE TRANSFER TRANSFER TO CHECKING 1440017595958 06-28-22	13,500.00
06/28	ACH SETTLEMENT	262.74
06/29	ACH SETTLEMENT	771,240.41
06/30	ACH CORP DEBIT USATAXPYMT IRS ALLIANCE ENERGY PARTNE CUSTOMER ID 225258165259922	4,698.52
06/30	ACH RETURN	262.74
06/30	ACH SETTLEMENT	30,000.00

Total other withdrawals, debits and service charges

= \$4,012,337.12

Deposits, credits and interest

DATE	DESCRIPTION	AMOUNT(\$)
06/08	COUNTER DEPOSIT	212,427.52
06/23	PAYMENT COLGATE OPERATIN P002 ALLIANCE ENERGY PARTNE	1,815,310.20
06/24	ARROW S ARENMGM1 0398 ALLIANCE ENERGY PARTNE CUSTOMER ID 17015	8,952.87
06/28	ACH RETURN	262.74
06/29	ACH REVERSAL SETTLEMENT	262.74

Total deposits, credits and interest

= \$2,037,216.07



Questions, comments or errors?

For general questions/comments or to report errors about your statement or account, please call us at 1-844-4TRUIST (1-844-487-8478) 24 hours a day, 7 days a week. Truist Contact Center teammates are available to assist you from 8am 8pm EST Monday-Friday and 8am 5pm EST on Saturday. You may also contact your local Truist branch. To locate a Truist branch in your area, please visit Truist.com.

Electronic fund transfers (For Consumer Accounts Only. Commercial Accounts refer to the Commercial Bank Services Agreement.)

Services such as Bill Payments and Zelle® are subject to the terms and conditions governing those services, which may not provide an error resolution process in all cases. Please refer to the terms and conditions for those services.

In case of errors or questions about your electronic fund transfers, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, IMMEDIATELY call 1-844-487-8478 or write to:

Fraud Management
P.O. Box 1014
Charlotte, NC 28201

Tell us as soon as you can, if you think your statement or receipt is wrong, or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than sixty (60) days after we sent the FIRST statement on which the problem or error appeared.

- Tell us your name and deposit account number (if any)
- Describe the error or transfer you are unsure of, and explain as clearly as you can why you believe it is an error or why you need more information
- Tell us the dollar amount of the suspected error

If you tell us orally, we may require that you also send us your complaint or question in writing within ten (10) business days. We will tell you the results of our investigation within ten (10) business days after we hear from you, and we will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days to investigate your complaint or questions for ATM transactions made within the United States and up to ninety (90) days for new accounts, foreign initiated transactions and point-of-sale transactions. If we decide to do this, we will re-credit your account within ten (10) business days for the amount you think is in error, minus a maximum of \$50. If we ask you to put your complaint in writing, and we do not receive it within ten (10) business days, we may not re-credit your account and you will not have use of the money during the time it takes us to complete our investigation.

Tell us AT ONCE if you believe your access device has been lost or stolen, or someone may have electronically transferred money from your account without your permission, or someone has used information from a check to conduct an unauthorized electronic fund transfer. If you tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, you can lose no more than \$50 if someone makes electronic transfers without your permission.

If you do NOT tell us within two (2) business days after you learn of the loss or theft of your access device or the unauthorized transaction, and we can prove we could

have stopped someone from making electronic transfers without your permission if you had told us, you could lose as much as \$500. Also, if your periodic statement shows transfers you did not make, tell us at once. If you do not tell us within sixty (60) days after the statement was mailed to you, you may not get back any money you lost after sixty (60) days if we can prove we could have stopped someone from taking the money if you had told us in time.

Important information about your Truist Ready Now Credit Line Account

Once advances are made from your Truist Ready Now Credit Line Account, an INTEREST CHARGE will automatically be imposed on the account's outstanding "Average daily balance." The INTEREST CHARGE is calculated by applying the "Daily periodic rate" to the "Average daily balance" of your account (including current transactions) and multiplying this figure by the number of days in the billing cycle. To get the "Average daily balance," we take the beginning account balance each day, add any new advances or debits, and subtract any payments or credits and the last unpaid INTEREST CHARGE. This gives us the daily balance. Then we add all of the daily balances for the billing cycle and divide the total by the number of days in the billing cycle. This gives us the 'Average daily balance.'

Billing Rights Summary

In case of errors or questions about your Truist Ready Now Credit Line statement
If you think your statement is incorrect, or if you need more information about a Truist Ready Now Credit Line transaction on your statement, please call 1-844-4TRUIST or visit your local Truist branch. To dispute a payment, please write to us on a separate sheet of paper at the following address:

Card and Direct to Consumer Lending
PO Box 200
Wilson NC 27894-0200

We must hear from you no later than sixty (60) days after we sent you the FIRST statement on which the error or problem appeared. You may telephone us, but doing so will not preserve your rights. In your letter, please provide the following information:

- Your name and account number
- Describe the error or transfer you are unsure about, and explain in detail why you believe this is an error or why you need more information
- The dollar amount of the suspected error

During our investigation process, you are not responsible for paying any amount in question; you are, however, obligated to pay the items on your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question.

Mail-in deposits

If you wish to mail a deposit, please send a deposit ticket and check to your local Truist branch. Visit Truist.com to locate the Truist branch closest to you. Please do not send cash.

Change of address

If you need to change your address, please visit your local Truist branch or call Truist Contact Center at 1-844-4TRUIST (1-844-487-8478).

How to Reconcile Your Account		Outstanding Checks and Other Debits (Section A)			
		Date/Check #	Amount	Date/Check #	Amount
1.	List the new balance of your account from your latest statement here:				
2.	Record any outstanding debits (checks, check card purchases, ATM withdrawals, electronic transactions, etc.) in section A. Record the transaction date, the check number or type of debit and the debit amount. Add up all of the debits, and enter the sum here:				
3.	Subtract the amount in Line 2 above from the amount in Line 1 above and enter the total here:				
4.	Record any outstanding credits in section B. Record the transaction date, credit type and the credit amount. Add up all of the credits and enter the sum here:				
5.	Add the amount in Line 4 to the amount in Line 3 to find your balance. Enter the sum here. This amount should match the balance in your register.				
Outstanding Deposits and Other Credits (Section B)					
		Date/Type	Amount	Date/Type	Amount

For more information, please contact your local Truist branch, visit Truist.com or contact us at 1-844-4TRUIST (1-844-487-8478). MEMBER FDIC